

**Lynn Sage Comprehensive Breast Center and the
Maggie Daley Center for Women's Cancer Care
Second Opinion Frequently Asked Questions (FAQ)**

When coming to the Maggie Daley Center for Women's Cancer Care for a Second Opinion, you will be asked to submit all prior breast imaging (last 5 years if available) and pathology slides (if biopsy was performed). These materials are to be delivered to clinic for review at least 1 week prior to your appointment. We recognize that collecting these materials might lead to a few questions and wanted to provide you this FAQ document to assist. If at any time you have questions other than those documented below, please feel free to contact us at: (312) 472-4239.

BREAST IMAGING QUESTIONS

What does breast imaging mean and what does it include?

Breast imaging includes mammograms, breast ultrasounds, and breast MRI's. Breast imaging can be on x-ray films or copied on a CD. All breast imaging needs to be accompanied with associated reports.

How do I request my breast imaging be sent to Northwestern?

If your breast imaging was performed at a facility other than Northwestern, the reports, actual images (films or CD's) will need to be submitted to our facility at least **one week** prior to your consultation. This will allow time for Northwestern's review to be completed prior your visit. You will need to call the facility or facilities, (if more than one), where you had your prior imaging. You will need to call the facility's **Breast Imaging Department**. Once you reach them, request ALL of your imaging studies, most current going back as long as 5 years if available.

Where should all my breast imaging and reports be sent?

The breast imaging and reports should be sent via **FedEx or personally dropped** off between the hours of 7:30am and 5:00pm Monday - Friday at the location listed below:

Maggie Daley Center for Women's Cancer Care
Prentice Women's Hospital
Second Opinion Films/CD's
250 E. Superior Street, Suite 4-420
Chicago, IL 60611

Why do I have to have my breast imaging and reports sent by FedEx or personally dropped off?

It is preferred that your imaging and reports be sent via FedEx or personally dropped off. FedEx is the only courier service who will deliver directly to our suite. Other forms of delivery such as Express mail, UPS, etc) will be delivered to a central mail room location prior to being delivered to the Maggie Daley Center for Women's Cancer Care. This may cause a delay in the processing of your outside studies. Deliveries should be scheduled during our office hours which are Monday through Friday, 7:30am to 5:00pm.

Who pays for the FedEx?

Northwestern does not pay fees for FedEx delivery charges at this time. You, or the outside facility will need to pay for the FedEx shipping fee.

Why do I need to obtain the last 5 years of my breast imaging?

A Radiologist who specializes in breast imaging and the diagnosis of breast disease will review all of your imaging and render an opinion to your surgeon. This opinion will be discussed with you on the day of your appointment. Older imaging will be used for comparison. A review of all your imaging will show any changes over a period of time.

What if I do not have 5 years of breast imaging? Can I still have a second opinion?

The answer is yes. You would simply submit any breast imaging completed within the last 5 years for review by our Radiologist.

Why do I need to submit my prior breast imaging 1 week before my appointment?

This will give the Radiologist enough time to review your prior breast imaging and to report on their findings. Based on this review, additional breast imaging may be recommended and or necessary.

I received a call from Northwestern telling me I needed to repeat a mammogram or ultrasound at Northwestern.**Why do I have to repeat additional breast imaging at Northwestern? Should I be alarmed?**

No, you should not be alarmed. Many patients who come to our facility will need an additional angle of a mammogram or a repeat ultrasound recommended by the Radiologist after they review your imaging. This additional imaging will give the Breast Surgeon you are seeing for a second opinion more information needed to make a decision on how to proceed with your medical care and treatment.

When will this imaging be scheduled and who will contact me if this is recommended?

If you need a repeat mammogram or ultrasound, you will be contacted by the breast imaging department. They will try to schedule your imaging on the same day you are scheduled to see the Breast Surgeon or it may be scheduled on another day before or after your appointment.

Is there a charge for the processing and reading of the outside imaging once they arrive at Northwestern?

Yes, there is a charge associated. In most instances, insurance will cover this charge; however, if they do not the patient will be liable for those charges.

What if I have questions about what breast imaging and reports I need to submit? Who should I contact?

If you have any questions relating to obtaining or submitting your outside materials, please call the Second Opinion Office Monday – Friday between 8:00am and 4pm at (312)472-4239. If any reports or imaging are missing, the Second Opinion Office will also contact you to discuss what is needed.

PATHOLOGY SLIDE QUESTIONS

Patients coming to the Maggie Daley Center for Women’s Cancer Care are scheduled for a second opinion for a biopsy proven diagnosis of breast cancer or a benign biopsy (not cancer).

In addition to sending all breast imaging you have had completed within the past 5 years (if available); you also need submit your pathology slides. Please **contact the Pathology Department** at the facility where you had your biopsy to make this request. The Mammography Department where you had your biopsy **will not** send your pathology slides. They will only send your breast imaging. Once received, your pathology slides will be reviewed by our Pathologists and they will give an interpretation of their findings. A Pathologist is a physician with special training in diagnosing diseases from samples of tissue under a microscope.

What are pathology slides and how do they get sent to Northwestern?

Pathology slides are made of glass where the tissue samples from your biopsy were placed and viewed under a microscope by a Pathologist. All pathology slides should be accompanied with copies of the pathology reports. You will need to call the Pathology Department at the facility where you had your biopsy performed. Your slides should be sent via **FedEx or personally drop off** during the hours of 7:30am to 5:00pm – Monday - Friday to the location below;

Maggie Daley Center for Women’s Cancer Care
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Second Opinion Films/CD’s
250 E. Superior Street, Suite 4-420
Chicago, IL 60611

Is there a charge for the processing/reading of Pathology slides once they arrive at Northwestern?

Yes, there is a charge associated. In most instances, insurance will cover this charge; however, if they do not the patient will be liable for those charges.

APPOINTMENT QUESTIONS

What if I have a question about my appointment with the Breast Surgeon prior to my appointment?

You should call (312)-695-0990 and ask to speak to one of our New Patient Coordinators. If needed, they can send a message to your surgeon’s nurse who will contact you to answer your questions.

RELEASE OF INFORMATION FORMS

Please sign *Record Release* forms giving your permission for your facility to release information about your breast imaging and/or biopsies to Northwestern. If you are using FedEx or personally dropping off your materials, please include copy of the release in the package. If the institution is mailing your breast imaging/path slides, please fill out and fax to: (312)472-0498.